

# Morning shift

## Shift overview:

- Morning role
- 10am – 1pm
- 5 days a week rota'd
- Cleaning and housekeeping



## Morning Housekeeping Role

### The Shift

To be honest there isn't much more to add than we already have. This housekeeping shift starts at 10am (get there 10 mins before if you want coffee) and as part of a three or four person team you will be required to change bed linen / service rooms / clean the hostel.

We're a busy place with a high turnover of guests who have to check out by 10am. We need you to work your magic to get everything ready for new arrivals, who start arriving from 12 noon. Some days there'll only be 10 people checking out, on others it could be the whole hostel – especially if a school group leaves.

We expect all rooms to look supremely clean and tidy, with beds neatly made, providing a great first impression for our guests. We have high standards and expectations and so we're pretty strict with the cleaning as it's a very important aspect of the service we offer our guests.

Each morning, the reception staff will provide you with a list of beds / rooms to be serviced or turned over and any extra cleaning tasks that might be required – on super busy days they will also help you out 😊.

We have a reputation for epic cleanliness and well presented rooms and linen and so only with your help will we be able to keep our high standards.

The shift hours are 10am – 1pm however on many days you'll finish earlier. Once a week you'll be rota'd to start at 9am to help serve (free) teas and coffees to our guests. Your weekly shifts are set so you know exactly what hours you are doing and can easily plan your days.

## Sustainability and green creds

And as you may have gathered minimising our ecological footprint is one of our core values and so we only use environmentally-friendly cleaning products. This has the added benefit of not only having less negative effects to the environment, but they are also less harmful to your hands/skin versus traditional cleaning products. A win win.

We've won a Gold Green Tourism award, have achieved Plastic-Free accreditation (of course we haven't eliminated all plastic...but ALOT of it!), our building is supplied with only renewable electricity and we have set-up our own carbon-offsetting scheme (we plant lots of trees – in fact we plant a tree for every volunteer who stays with us to offset the carbon impact of your travel to us).

## Educational stays

As you may have gathered from the Volunteering page we work with a lot of schools (primary and secondary) and colleges. We love schools. They are great to work with plus are generally hassle-free (so you are more or less guaranteed a great night's sleep.

When a school is staying with us, there will be times when there will be restricted access to some parts of the hostel. For example, the kitchen maybe out of bounds for staff during certain times when our external caterers come in to make the evening meals. Or the lounge may be out of bounds if a school has booked it for a workshop. Will we always warn you in advance of these restrictions.

We have strict safeguarding guidelines around interacting with members of a school group all of which will be explained at induction. We generally have lots of educational bookings for much of June, July, September and October

## What's provided

We provide you with a bed in our (mixed) staff dorm room. You get free use of all the facilities of the building including free tea and coffee all day during reception hours (just help yourself from the café). We provide free treats throughout your stay and we'll also chuck in a free surf lesson if you'd like to have a go!

You will need to be able to provide your own food and general living expenses. Jobs are a plenty in St Ives during the season.

## Cohort, St Ives

Cohort, St Ives is awesome. We're a relaxed, super-friendly and stylish 60-bed hostel housed in an old Wesleyan chapel. We accommodate people from all over the world and it's a great place to stay if you're on a budget (or even if you're not)! We value every visitor through the door - they are all ambassadors for Cohort as it's their experiences that will keep people coming back.

Cohort, St Ives offers a hybrid hospitality concept of hostel accommodation. We are a specialist educational trip accommodation provider and family friendly hostel. In addition we welcome groups, walkers, backpackers and all other independent travellers (just about everyone really)

We provide high quality pod-bed dormitory accommodation (each bed has its own privacy curtain, USB port, socket and light) and private rooms.

Facilities on-site include FTTP superfast broadband, TV area, self-catering kitchen, private courtyard, football table, cinema screen, communal lounge and small bar/cafe.

We are open for everyone eight months a year from March - October and for group bookings from November - February (though open to general public for New Years - NYE in St Ives is awesome - Google it!).

The hostel was previously a Methodist chapel but in the late 1990's the chapel was sold and split into two buildings becoming the St Ives theatre (our neighbours) and the St Ives backpackers Hostel. Cohort Hostel was born in 2015 after taking over from the St Ives backpackers and then went through a huge period of renovation.

Cohort is a real word; it means 'a gang of people having a shared experience' and that's exactly how we want our guests and you to feel, when you come and stay.

## Cohort and you

We are a responsible employer; in return we expect certain qualities from our awesome volunteer team.

You are conscientious and reliable. You are capable of using your initiative and have a 'no problem' attitude. You are flexible and will do your role to the best of your ability. You know that every job is important, you also know that you are as much a part of Cohort's success as anyone else. If you bump into guests you will enjoy helping them out if they need it, answering questions and, more importantly, saying hi.

## Cohort and you

We can't operate our hostel without our amazing work-for-accommodation team. We will do everything we can to make sure you have an awesome time while you are with us. We'll give you free treats and do what we can to make sure your time with us is enjoyable, memorable and enriching. We'll also chuck in a free surf lesson if you'd like to have a go.

The Morning Housekeeping role is a vital part of our hostel operation. If you need support or help to do your job better, we will provide it. If you just need help or support...come and speak to us. Your happiness and wellbeing is paramount.

We also love hearing new ideas as we are always interested in ways, we can do things more effectively. Talk to us. We love it!

Fancy joining us for a season?

Its fun

It's a great experience

Live like a local

Surf, sand and sea

Relax and explore

Then get in touch