

Morning shift (housekeeping)

Shift overview:

- Morning role
- 10am – 1pm
- 5 days a week rota'd
- Cleaning and room servicing



Housekeeping Role (morning)

- Cleaning and room servicing
- 2-3 hours a day, 5 mornings a week

Cohort

Cohort is a 60-bed school residential centre and holiday accommodation provider located in the centre of St Ives, Cornwall.

Facilities on-site include FTTP superfast broadband, TV area, self-catering communal kitchen, private courtyard, football table, cinema screen, communal lounge and small cafe.

For 42 weeks of the year (school term) we accommodate organised educational groups, and then open up to tourists during school holidays.

The Shift

The housekeeping shift starts at 10am (get there 10 mins before if you want coffee) and you will be part of a 3 or 4 person team who will be in charge of room changeovers, room services and/or cleaning the building.

We're a busy place with a high turnover of educational groups and guests. We need you to work your magic to get everything ready for new arrivals. Some days there'll only be room services to do, on others it could be 50 beds changeovers!

We expect all rooms to look supremely clean and tidy, with beds neatly made, providing a great first impression for our guests. We have a reputation for epic levels of cleanliness and well-presented rooms and so we're pretty strict with the housekeeping as it's a very important aspect of the service we offer our guests.

Each morning, reception staff will provide the housekeeping team with a list of beds / rooms to be serviced or any extra cleaning tasks – on super busy days they will also help you out ☺.

The shift hours are 10am – 1pm, 5 days a week. Weekly shifts are set so you can easily plan your days.

What's provided

In exchange for up to 15 hours a week of your time we'll provide you with free accommodation in the centre of St Ives, Cornwall. This will consist of a bed in our (mixed) staff dorm room and use of all the facilities of the building including free tea and coffee all day (just help yourself from the café).

We provide treats throughout your stay and we'll also chuck in a free surf lesson if you'd like to have a go.

You will need to be able to provide your own food and living expenses.

Paid work

As this role is primarily morning based, this does, if you wish, provide you with the opportunity to gain additional paid employment.

There are plenty of opportunities to gain paid work in St Ives. Within an 8 minute of Cohort there are approx. 40-50 shops, bars, cafes and restaurants all searching for staff. Just come armed with a CV and you'll get a job in no time. Equally we can point you in the right direction.

Educational groups (term-time)

We welcoming all manners of educational groups, and specialise in art, geography, geology, activity, eco-trips and primary school residentials.

We host approx. 70-80 school, college and university trips a year. We offer B&B, half board or full board residentials, in addition to supporting group leaders in building trip itineraries. We love schools. They are a great horde to have in the building and teachers are a great bunch to work with.

Due to our work with schools, we implement strict safeguarding guidelines all of which will be explained during induction. In addition we require a basic DBS check (which we'll sort).

Tourism visitors (school holidays)

During bank holidays and school holidays we open up to general tourism visitors. We accommodate people from all over the world, including families, walkers, backpackers, surfers and solo travellers; well just about everyone really (but not stag/hen dos and sporting groups - we are very picky about our groups!).

Sustainability and green creds

Minimising the impact our business has on the environment is one of our core objectives.

Amongst our many achievements we've won a Gold Green Tourism award, have achieved Plastic-Free accreditation (of course we haven't eliminated all plastic...but ALOT of it!), our building is supplied with renewable electricity and we have set-up our own tree planting scheme (we plant lots of trees – in fact we plant a tree for every school / guest that stay with us). We are a carbon-neutral business.

Why volunteer with us?

Volunteering for accommodation is a great way to experience living in St Ives and Cornwall, whilst at the same time meeting of like-minded people and making some great friends. If you wish you will also have the opportunity to save money if you choose to

Volunteering offers valuable work experience and is great for your CV.

You and Cohort

We like to think we're responsible and considerate people to work for and in return we require certain qualities from you.

You must be conscientious and reliable. You are capable of using your initiative, are flexible, and will do your role to the best of your ability. You know that every job is important. And just as importantly, you must be friendly and happy share your living space with your fellow team members!

Cohort and you

We value you and the time you give us and we will do everything we can to make sure your time with us is enjoyable, memorable and enriching.

Whether you are here to bolster your CV or to experience living in St Ives, Cohort will provide you with a safe, fun and rewarding environment.

The housekeeping role is a vital part of our operation. It's not rocket science stuff but it is important. If you need support or help with the role whilst you're with us, we will provide it. If you just need help or support...come and speak to us. Your happiness and wellbeing is paramount.

Fancy joining our work exchange team for the season?

Then get in touch